



# Get a 050 number with brastel card, this allows you to make calls in Japan and overseas.

\* Call fee is not included with Japan Travel SIM Card, however, the fee rate can be found on the link below:

<https://www.brastel.com/web/WIMS/Manager.aspx?xslFile=rates.xml&Style=personal&Service=1&acr=4&rates=sip>

In order to get a 050 number, please send an email to Brastel with an attached copy of your ID. Brastel will then confirm and send a verification code to your email address.

## 【Email address】

english@brastel.co.jp

【Your ID】※Please attach a copy of one of the following to your email.

- ① Driving license (Front and back)
- ② Passport (Photo page)

## 【Information to include in the email】

- ① Your name
- ② Brastel card number → 8 digit number in the right top corner on your brastel card
- ③ Access Code → 12 digit number (USER ID + PIN) on your brastel card

Brastel will receive your email and then will reply with a verification code within three working days. The next step is to Log in with your account on the Brastel website, Click “SIP Account” on the left side bar, type the verification code and your email address. This will result in the customer obtaining a 050 number.

Download “050 Free” App on your smartphone and log in with the User ID and SIP password on your Brastel card.



**050 Free**

https://www.brastel.com/WEB/WIMS/Manager.aspx

**brastel** tele.com YOUR VOICE TO THE WORLD

NAME: IJ EUROPE LTD | Sign out

MY ACCOUNT HOME

- CARD INFORMATION
  - Balance & Call History
  - Payment History
  - Extra Credit History
  - SIP Account**
- PAYMENT SETTINGS
  - CONVENIENCE STORES
    - Smart Pit
    - Coupons
  - ONLINE PAYMENT
    - Credit Card / PayPal
- ACCOUNT SETTINGS
  - Phone Number Registration & Language Setting
  - Speed Dial
  - PIN Change
  - Request Card Copy
  - Frequent Caller Plans
- ADDITIONAL SERVICES
  - Credit Transfer
  - International SMS
  - International Gift Service
  - International Recharge
  - SIM recharge

### SIP ACCOUNT

#### Account information

Use the information below to set apps on your smartphone, mobile device or personal computer, and place calls at cheaper rates. See [this page](#) for more information.

Please note that we do not offer any kind of support regarding the installation, configuration or use of apps or software not provided by Brastel.

User ID	[REDACTED]
Password	[REDACTED] <a href="#">Change password</a>
Domain / host	softphone.spc.brastel.ne.jp

#### 050 number (incoming call service)

To receive incoming calls with your SIP account, submit your mobile phone number and we will send a verification code to your phone.

Then, enter your email address and verification code for confirmation, and your 050 phone number will be displayed on this page.

The verification code can only be sent to SMS-enabled mobile phones in Japan. In addition, the mobile phone must be able to receive international SMS.

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Customer Service in English

URL : <http://www.brastel.com/>  
Brastel Co.,Ltd.

english@brastel.co.jp

Toll-free : 0120-659-533 From mobile phone : 03-5637-5903

Business hours: Mon.-Fri. 9:30 to 21:00 / Sat. 10:00 to 18:00 / Closed on Sundays and national holidays.